

General terms and conditions of the "Split Promo" promotion

- Discount applicable to tickets purchased between 5 and 31 October 2026, both dates included.
- During this period, you can get a 10% discount code, up to a maximum of €15, for journeys between 13 October and 1 December 2026, both dates included.
- Obtaining the promotional code is completely free and is not conditional on purchasing tickets beforehand.
- The promotional code will be divided into two halves:
 - The first half of the discount code will be available on the home page of the official OUIGO Spain App.
 - The second half of the discount code will be different for each user and will be sent by email to users subscribed to OUIGO communications.
- Users who subscribed to OUIGO communications before the start date of the Promotion will receive it on the day the Promotion launches.
- Users who were not subscribed to OUIGO communications before the start date of the Promotion can subscribe through the landing page set up for the Promotion, accessible via this link <https://www.ouigo.com/en/promo-a-medias>, until 29 October 2026. They will receive the second half of the discount code between 24 and 48 hours after completing their subscription.
- Only one complete discount code can be obtained per newsletter subscription and per email address.
- The Promotion is subject to seat availability and cannot be combined with other OUIGO promotions or commercial discounts.

Terms of use of the codes

- Once you have both halves, you will have a 9-character alphanumeric code. You must enter it at the final stage of the purchase, when paying for your booking, to apply the discount.
- Each code offers a 10% discount, up to a maximum of €15.
- Only one code can be used per booking. The email address associated with the booking must be the same address the user used to subscribe to the newsletter.
- The promotion is valid for all OUIGO Spain routes. This covers one-way and round-trip tickets, point-to-point or connecting journeys, Esencial, Plus and Full fares, and both adults and children, for bookings of up to 9 travellers.
- Only applicable to purchases made through the OUIGO app.
- The discount code cannot be applied to after-sales services, so it cannot be used to modify tickets that have already been purchased. It is also not compatible with the "Time to think" option.